



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL

B.Voc. Programme 3rd Semester Examination, 2021

SEC1-TOURISM AND HOSPITALITY MANAGEMENT (3.4)

COMPUTER CONCEPTS AND SOFTWARE PACKAGES

Time Allotted: 2 Hours

Full Marks: 60

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

Answer any *two* questions from the following

12×2 = 24

1. Explain the basic architecture of a computer with the help of a diagram.
2. What is the difference between RAM and ROM? Explain the different functions of RAM and ROM.
3. What are the different input devices? Discuss in detail.
4. What is computer software? Discuss different types of software.

GROUP-B

5. Answer any ***four*** questions from the following:

6×4 = 24

- (a) Differentiate between the characteristics of LAN and WAN.
- (b) Write short notes on: (i) E-Commerce; (ii) Home Page of a Website.
- (c) What is the difference between data and information?
- (d) What is RAM and CPU? How do they interact with each other?
- (e) Mention and explain three features of Word processor.
- (f) Write advantages of the internet.

GROUP-C

6. Answer any **four** questions from the following: 3×4 = 12
- (a) Mention at least three different types of ROM.
 - (b) Expand the following: (i) ISP; (ii) CPU; (iii) WAN.
 - (c) What is a motherboard?
 - (d) Give examples of three application software.
 - (e) What is a web browser?
 - (f) Explain three uses of MS Excel in the field of business.

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