



'समानो मन्त्रः समितिः समानी'

**UNIVERSITY OF NORTH BENGAL**  
BBA(TAH) Programme 4th Semester Examination, 2022

**SEC2-BBA(TAH)**

**HUMAN RESOURCE DEVELOPMENT**

Time Allotted: 2 Hours

Full Marks: 60

*The figures in the margin indicate full marks.*

**GROUP-A**

**Answer any four questions from the following**

3×4 = 12

1. What do you mean by Groups and Teams? 3
2. Write the objectives of HRM. 3
3. Write the full form of  
(A) HRM (B) HRD (C) TQM (D) PMS (E) QMS (F) KRA 3
4. Write a note on Training. 3
5. What do you mean by HR Strategies and HR Policies? 3
6. Write any four benefits of Quality Management System. 3

**GROUP-B**

**Answer any four questions from the following**

6×4 = 24

7. Define HRD and HRM. Differentiate between HRD & HRM. 2+4 = 6
8. Discuss the different types of groups in an organization. 6
9. Define communication. What are the elements of communication? 1+5 = 6
10. Discuss the Project Management Process. 6
11. What do you mean by Learning? Write the Components of Learning. 1+5 = 6
12. Discuss the role of Project Manager. 6

**GROUP-C**

**Answer any two questions from the following**

12×2 = 24

13. Discuss Quality Management Process in detail. Explain the features of HRD. 8+4 = 12
14. Elaborate the Training Cycle in detail. 12
15. Discuss the types and barriers of Communication. 12
16. Differentiate between Groups and Team. What are the different types of HR Policies? 6+6 = 12

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