To,

The princip**le** Sukanta Mahavidyalaya

Phopgari

Respected sir,

ভাৱদর প্রাণি জয়ন কার্ড়ের কার্তি করিবের ডে আর্ডার্ড অর্থ এলেফার প্রাণি জারন করিয়া মার্হিত করিবের ।

leccieve against

Etc, Kush Brahmma

(Translated)

To,

The Principal

Sukanta Mahavidyalaya

Dhupguri

Respected Sir,

I, Kush Brahmma, Village-Shishubari Hat, P.O.-Gopal Bagan, Dist.-Alipurduar, a student of 1st Year of History Department in Sukanta Mahavidyalaya, Roll No.-1180421. Some seniors of this college ragged me. On 05/10/2018, they threatened me in the name of College Union by making various reasons.

Please accept the letter and oblige me.

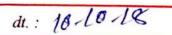
Yours faithfully

Kush Brahmma

C Accredited with Grade B [A Govt. Aided College, Permanently Affiliated to North Bengal University Enlisted Under Sec. 2(F) and 12(B) of the U.G.C. Act. 1956] SUKANTA NAGAR, P.O. DHUPGURI, DIST.- JALPAIGURI (W.B.) INDIA, PIN- 735210

Fax/Ph. : (91)-(03563) 250067, 8436238571(O), Principal-9474390940, 9800783224 (M) e-mail : sukantamahavidyalaya@gmail.com, sukanta_principal@rediffmail.com. website : www.sukantamahavidyalaya.org.in

Re. : From The Principal :



ΑΥΑ

To Dr. Apurba Barman Convenor Anti Ragging Cell Sukanta Mahavidyalaya

KANTA



Dear Sir,

Enclosed please find a Copy of the complain letter received from Kush Brahmma , B.A. 1st Year students bearing roll No. 1180421 which is self explanatory.

So, you are requested to do the needful at the earliest.

Thanking you,

Dr. N. S. Das Principal

Principal , Sukanta Mahavidyalaya Dhupguri, Jalpaiguri

Almsasmin 10/10/18

Notice

Date: 10/10/

An urgent meeting of Anti-Ragging Cell will be held on today i.e. 10/10/18 at 3:00 PM in t meeting room to discuss an important issue regarding an application submitted by B.A. 1st ye student. The following members are requested to attend the meeting positively.

Apurba Banan

Apurba Barman Convener Anti-Ragging Cell Sukanta Mahavidyalaya

1. Apurba Barman (Convener)

Apuba Barin

- 2. Sarani Chakraborty(Member)
- 3. Amit Roy Ghosh(Member)
- 4. Archita Banerjee(Member)
- Pulak Dey(Member)

Avichita Banoke Pulak Deg 10/10/18

Meeting of Anti-ragging cell Dated: 10th October, 2018 Time: 3:00 pm

Place: Principal's meeting room

Minutes of the meeting

As per complain received from Kush Brahmma, B.A., 1st year having Roll no. 1180421, we have taken the following steps:

- 1. It has been decided that members of the cell will meet with Kush Brahmma at the earliest to resolve the problem.
- 2. It has been decided to identify the students who are involved in this matter.
- 3. Further it has been decided to take necessary steps after discussing with both sides.

Dr. Apurba Barman

Convener **Antiragging Cell** Sukanta Mahavidyalaya

Dr. N. S. Das

Principal

Sukanta Mahavidyalaya

Principal Sukanta Mahavidyalaya Dhupguri, Jalpaiguri



Action taken report on the basis of minutes of the meeting which held on 10th October, 2018

Date: 11th October, 2018

As per meeting which held on 10th October, 2018, the members of the cell taken the following steps:

- 1. Members of the cell meet with Kush Brahmma personally and listen his complain regarding the problem.
- 2. Members of the cell identified the students who are involved the said matter.
- 3. The problem was resolved after discussion with both sides and the cell identified that the case was not related to any kind of ragging issue.
- 4. The contact information of the Convenor of the cell was provided to Kush Brahmma. Also advised him to contact with the cell directly if he faces any kind of such problem in future.
- 5. Members of the cell warned to the identified students not to exercise any activity so that students of the college feel fear in the college campus in future.

Dr. Apurba Barman

Convenor Anti-Ragging Cell Sukanta Mahavidyalaya



(Complaint Found in Grievance Box on 10.03.2023)

שריה אבשיו / טרט ובשיו / טרט ושודהד הדיל ברישאוש בדעי שער בדער י גדור ברישייא שער בעריק האון ברישייא שער בעריק האון ברישייא שער בעריק

(Translated)

- We want Vegetable Rice/ Egg Rice/ Boiled Egg
- Food Price should be affordable

-6th Semester (H) SMV Thanking You



Sukanta Mahavidyalaya Grievance- Redressal Cell

Date: 10.03.2023

Notice

It is notified for general information that a meeting of Grievance- Redressal Cell (GARC) will be held on 11.03.2023 at Principal's Chamber from 1:30 P.M onwards to discuss and resolve the following agenda. The following members are requested to attend the meeting positively.

Agenda

- · To discuss activities to be conducted for creating awareness among the Stakeholders
- To discuss the issues related to grievances raised by the stakeholders •
- Misc

Committee Members	Status	Signature
Dr. Nilangshu Sekhar Das	Principal(Chairperson)	ON 1013/23
Mr. Chhapikul Miah	Convener	Chhapikul Minh 10:03:2
Dr. Badal Roy	Member	
Dr. Tridib Mondal	Member	Badah Roy 10.031
Smt. Debjani Ghosh	Member	Tridib mondat 10/03/23
Sri. Ajay Chowdhury	Member	Att Chowdbury
	Dr. Nilangshu Sekhar Das Mr. Chhapikul Miah Dr. Badal Roy Dr. Tridib Mondal Smt. Debjani Ghosh	Dr. Nilangshu Sekhar DasPrincipal(Chairperson)Mr. Chhapikul MiahConvenerDr. Badal RoyMemberDr. Tridib MondalMemberSmt. Debjani GhoshMember

C. Mial

Convener 10.03.2023 **Grievance-Redressal Cell** Sukanta Mahavidyalaya

Dr. N. S. Das Principal Sukanta Mahavidyalaya Principal Sukanta Mahavidyalaya Dhupgun DL Jaipaiguri



Sukanta Mahavidyalaya Grievance Redressal Cell (GARC)

Meeting of the Grievance Redressal Cell: Date: 11.03.2023 (Saturday) Time: 1:30 pm onwards Venue: Principal's Chamber.



Agenda:

- To discuss activities to be conducted for creating awareness among the Stakeholders
- To discuss the issues related to grievances raised by stakeholders
- Misc

Resolution:

At the beginning of the meeting, the Principal of the college welcomed everyone present in the meeting. He presented and discussed the above-mentioned agenda. Also he discussed the demand that has been received by the students regarding the availability of food in the student canteen. He wanted to know the ideas about the above agenda and student demand from the other members of the cell. Further, he informed us that facilities regarding sports I have been improved by the College Authority. After discussion, the demand that was raised by the students has been forwarded to the concerned committee (the canteen committee) to take the necessary steps as soon as possible. He then presented a proposal regarding the agenda. His proposal was accepted. At the end of the meeting, it was decided that:

- 1. An awareness program is to be conducted among the students to encourage them to attend classes regularly and to identify the stakeholders who damaged the facilities of our college.
- 2. IQAC has been informed regarding the issues of continuous evaluation through the internal test and class test on a regular basis.
- 3. Member of Grievance Redressal cell can open complaint drop box by alternative days so that if any complaint arises, can be addressed as quickly as possible
- 4. To include one or two senior faculty members as a member of GARC

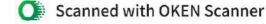
The meeting concludes with a vote of thanks.

Members present at the time of meeting:

1. N. S (pen 11.3.23. 2. LALAPIKWI Miah 11.03.23 3. Badal Roy 11.03.23 4. Debjane Ohosh 11.03.23 5. Tridib Monday 11.03.23 6. Apoj Choodhy - 11.3.23 7. Bauard

N. 8 Pay 11.3.23

Principal Sukanta Mahavidyalaya Dhupgun. Di Jaipaiguri



Grievance Redressal Cell Sukanta Mahavidyalaya Dhupguri, Jalpaiguri Action Taken Report



Date: 11.03.2023

As per notice circulated on 10th March, 2023 related to the issue raised by stakeholders, a meeting among the members was held on 11th March, 2023. After scrutinizing the issue, the members of cell observed that issue was a demand by the stakeholders. The members of the Cell have taken initiatives immediately and forwarded the demand on that day to the concerned committee (the Canteen committee) to take the necessary steps as per demand.

Principal Sukanta Mahavidyalaya Dhupguri, Dt. Jaipaiguri





Internet connection issue

1 message

Physics Department SMV <physics@sukantamahavidyalaya.ac.in> To: grievance@sukantamahavidyalaya.ac.in Fri, Apr 28, 2023 at 4:07 PM

To The Convener Grievance Addressed Cell, Sukanta Mahavidyalaya Dhupguri, Jalpaiguri

Subject: Unavailability of Internet Access after3:30pm in the Physics department

Sir/Madam,

We have been facing problems accessing the internet facility in our department for the last 15(fifteen) days. It was found that around 3:30pm and onword the internet connection suddenly stopped working. During this time the departmental teachers are actively working for the upcoming NAAC visit in the college. So we earnestly request you to kindly look into said matter for the benefit of the institution. We are waiting for your quick response.

Thank you. With regards

Dr.Apurba barman

Jiban Kumar Ray

Department Of Physics Sukanta Mahavidyalaya



Sukanta Mahavidyalaya Grievance- Redressal Cell

Date: 02.05.2023

Notice

It is notified for general information that a meeting of Grievance- Redressal Cell (GARC) will be held on 06.05.2023 at Principal Chambers from 1:30 P.M onwards to discuss and resolve the following agenda. The following members are requested to attend the meeting positively.

Agenda

- To discuss the matters (unavailability of internet access after 3:30 pm in the Physics Department) received on 28th April, 2023 by mail from our colleagues 1. Dr. Apurba Barman and 2. Prof. Jiban Kumar Ray, Department of Physics
- To review reformation of committee members as per the latest amendment of University Grants Commission Regulation, 2023
- Misc

Sl. No.	Committee Members	Status	Signature
1	Dr. Nilangshu Sekhar Das	Principal (Chairperson)	Cour
2	Prof. Chhapikul Miah	Convener	Chlapikul Miahoga
3	Prof. Monotosh Pramanik	Member	Kguand
4	Dr. Badal Roy	Member	Badal Roy
5	Dr. Tridib Mondal	Member	Badal Roy Tridie trondal 02/05/23
6	Smt. Debjani Ghosh	Member	Om 02/05/23
7	Sri. Ajoy Chowdhury	Member	Age Chowley 02r5.23

Convener Convener Grievance-Redressal Cell Sukanta Mahavidyalaya

Dr. N. S. Das Principal Sukanta Mahavidyalaya **Principal Sukanta Mahavidyalaya Dhupgun. Dt. Jaipaiguri**



Sukanta Mahavidyalaya Grievance Redressal Cell (GARC)

Meeting of the Grievance Redressal Cell: Date: 06.05.2023 (Saturday) Time: 1:30 pm onwards Venue: Principal's Chamber.



Agenda:

- To discuss the matters (non-availability of internet access after 3:30pm in the Physics . Department) received on 28th April, 2023 by mail from our colleagues 1. Dr. Apurba Barman and 2. Prof. Jiban Kumar Ray, Department of Physics
- · To review the reformation of committee members as per the new amendment to University Grants Commission Regulation, 2023
- Misc .

Resolution:

At the beginning of the meeting, the Principal of the college welcomed everyone present in the meeting. He presented and discussed the above-mentioned agenda in front of the members of the cell. After scrutinizing the issue received on 28th April, 2023 by mail from our colleagues in the Department of Physics, the cell has taken initiatives to resolve the matter immediately. In addition to the Physics Department, initiatives have been taken by the cell for all other science departments to provide the internet access facilities during the working hours of the faculty members.

According to the new amendment to University Grants Commission Regulation, 2023, the Chairperson (Principal) has taken initiatives regarding this matter by consulting with other members of the cell, the following decisions have been taken:

- 1. One senior faculty member (Prof. Jaya Kepchaki) has been included as a member of the grievance redressal cell/ Student grievance redressal cell.
- 2. One female student representative will be included as a member of the grievance redressal cell/ Student grievance redressal cell.

The meeting concludes with a vote of thanks.

Members present at the time of meeting:

N. 8. Acy 1. Chhapikul Mich 06:05.2023 2. 3. Badal Rey 06.05.2023 Tridib trondar 06.05.23 4. 5. of chonedburg 6.

Dr. N. S. Das Principal Sukanta Mahavidyalaya

Principal Sukanta Mahavidyalaya Dhupgun. Dt. Jaipaiguri



Grievance Redressal Cell Sukanta Mahavidyalaya Dhupguri, Jalpaiguri **Action Taken Report**



Date: 06.05.2023

As per notice circulated on 2nd May, 2023 related to the issue raised by stakeholders, a meeting among the members was held on 6th May, 2023. After scrutinizing the issue (non-availability of internet access after 3:30 pm in the Physics Department) received on 28th April, 2023 by mail from our colleagues in the Department of Physics, the cell has taken initiatives to resolve the issue immediately. In addition to the Physics Department, initiatives have been taken by the cell for all other science departments to provide the internet access facilities during the working hours of the faculty members.

Dr. N. S. Das Principal Sukanta Mahavidyalaya

Principal Sukanta Mahavidyalaya Dhupgun. Dt Japaiguri

